People who are meticulous can be pretty annoying, what with extreme attention to detail. But if that person is, say, your surgeon or your accountant, you’ll want them to be meticulous. In the case of Carlos Velez, his extreme care and treatment of detail makes him an outstanding person to be managing shipping & receiving at MFC.

Since Carlos has been in charge, there has been a dramatic decrease in shipping/receiving errors and disputes. Not only has Carlos brought a new level of accuracy to MFC shipping, but he also introduced a new concept to assure correct documentation. Now every shipment from MFC is linked to at least one photograph to verify packaging details. Since adding photography to his duties, Carlos estimates that there are now over 40,000 photos in the MFC shipping archives.

The road Carlos followed to management duties at MFC was filled with blocks and detours. It was a challenge from the start as Carlos was raised in Puerto Rico in a family of 12 brothers and sisters. When he was only 12 years old, Carlos remembers making only $1.00 per hour at various cleaning jobs and being disappointed in job opportunities. But Carlos did not give up and, at one point, was combining one full-time job and two part-time jobs while still finding time to attend University to become a CPA. About 10 years ago, his younger brother (Ruben) called and suggested he could find work for him in the US. Two days later, Carlos was on his way and the rest is history.

Carlos says he is never bored at MFC. No day is ever the same with an unending variety of tasks and challenges. It is a true juggling act for Carlos to combine the packaging/shipping of MFC’s diverse product mix with the almost daily receipt of thousands of tons of steel. Besides not being bored, Carlos likes the family atmosphere at MFC and the respect that all employees have for each other.

While not meticulous managing shipping/receiving at MFC, Carlos enjoys reading (especially Greek mythology) fishing and cooking. Carlos and his wife, Rosa, have been married for 35 years and have 3 children: Carlos, Lizzette & Linnette.