Given Lynn Kuykendall’s extensive background in customer service, it is not surprising that she has emerged as a top-notch MFC Senior Account Executive in a relatively short period of time.

This October will mark the third year for Lynn at MFC and she already excels at dispensing valuable and helpful information to dealers on a variety of topics. On any given day, Lynn can be equally adept at quoting curb & gutter, answering Speed Screed setup questions, explaining the difference between straight and radius ploy forms or outlining the myriad of Sterling wheelbarrow options.

You see, Lynn’s customer service training started at the tender age of 13 when she began helping her older sister at a specialty balloon shop. Lynn continued working at various jobs during her high school years as well as in college while earning her B.A. degrees in Business Administration and Business Management. After college, and before arriving at MFC, Lynn was employed for 14 years at two large Milwaukee area corporations in Customer Service, Marketing & Sales positions.

In addition to assisting dealers and contractors, Lynn is also a key part of the MFC communications team. Electronic and print communications include dealer and contractor e-blasts, website updates and maintenance, printed materials including literature and service manuals and, of course, this Form To Finish newsletter. Lynn is very creative in laying-out and designing these communications.

Lynn and her husband Jon, of 14 years, have two sons; Jaxon (13) and Cole (7). Between football, softball, fishing and visiting Great America to ride the roller coasters, its safe to say they lead a very active lifestyle.